

STRATEGIC PLANNING & PERFORMANCE (POLICE) COMMITTEE
Monday, 7 February 2022

Minutes of the meeting of the Strategic Planning & Performance (Police) Committee
held at Committee Rooms, Guildhall EC2V 7HH on Monday, 7 February 2022 at
10.00 am

Present

Members:

Tijs Broeke (Chair)
Andrew Lentin (Deputy Chairman)
Deputy Keith Bottomley
Helen Fentimen
Alderman Timothy Hailes
Moawia Bin-Sufyan (External Member)
Adrian Hanstock (External Member)

Officers:

Simon Latham	-	Director of the Police Authority Team
Alix Newbold	-	Interim Director of the Police Authority Team
Polly Dunn	-	Town Clerk's Department
Valeria Cadena	-	Community & Children's Services Department
Paul Betts	-	Assistant Commissioner, City of London Police
Rob Atkin	-	City of London Police
Rebecca Riggs	-	City of London Police
Hayley Williams	-	City of London Police

1. APOLOGIES

Formal apologies were issued from Caroline Addy, Munsur Ali, Deborah Oliver and Deputy James Thomson, who were all observing online.

2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations.

3. MINUTES

RESOLVED, that the public minutes of the meeting held on 3 November 2021, be approved as an accurate record.

4. PUBLIC OUTSTANDING REFERENCES

Members received a report of the Town Clerk and Commissioner regarding the Committee's outstanding references.

RESOLVED, that the report be noted.

5. **Q3 PERFORMANCE -V- POLICING PLAN MEASURES 2021-22**

Members received a report of the Commissioner regarding the Quarter 3 performance and Policing Plan Measures for 2021/22.

There was a discussion on the number of judicial outcomes, which were recorded at 63% compared to the same period last year. There were complex investigations with a large number sitting with the CPS, awaiting a decision for charging. Members felt that the way in which this was recorded was potentially misleading. These were a measure of crimes that resulted in charges made by the CPS, not where there had been a judicial outcome (which required a successful conversion of charge into prosecution). Equally, it was felt that successful outcomes will not always be prosecution.

On victim-based crime, a query was raised as to whether there were any learnings to take forward in the areas where there had been a decrease in reports. This included crimes such as theft, bag snatches and stolen property from bars and other hospitality venues. The Christmas Campaign had good results, but the Night Time Economy continued to pose a challenge. A specific plan was to be developed in response to the Violence Against Women and Girls (VAWG) work.

The Force was out-performing its baseline year (pre-Covid) of 2019/20.

A Member asked for the actual numbers represented in the graphs. For example, the number of each type of crime. This would help establish whether this was a factor influencing public satisfaction.

The stop and search data within the report related specifically to Servator, the Committee were keen to see a wider view of the full stop and search data. Members noted, however, that the monitoring of Stop and Search was the responsibility of Professional Standards and Integrity Committee.

A Member raised an issue about action taken in schools in relation to issues with online violent porn. Schools Officers within Sector Policing talk at schools about online harm. It's a difficult debate and the Force were sure to work with the academies within the Square Mile.

RESOLVED, that the report be noted.

6. **FORCE'S PERFORMANCE AGAINST THE GOVERNMENT'S NATIONAL PRIORITIES FOR POLICING - 3RD QUARTER STATEMENT (END OF DECEMBER 2021)**

Members received a report of the Commissioner regarding the Force's performance against the Governments National Priorities for Policing in Quarter 3.

One measure within the report was on victims of domestic abuse. Members requested that a specific subset of that statistic be provided in the next report if available.**(1/2022/P)**

There was discussion on the disappointing level of responses to the survey and what could be done to bring that number up. It was presently issued as a text message, where appropriate given the circumstances of the victim. It was also noted that the impact of various lockdowns and restrictions would have had an impact upon surveys during the Performance year for 2020-21.

It was noted that interpreting satisfaction is difficult, as those that are dissatisfied tend to use the surveys to communicate this, whereas those that are content, do not.

RESOLVED, that the report be noted.

7. **PROPOSED POLICING PLAN MEASURES 2022-23**

Members received a report of the Commissioner regarding the proposed Policing Plan Measures for 2022/23.

Where a measure relied upon the delivery of work from other Forces (e.g. Economic Crime and Cyber Crime), it was important that COLP was disseminating information about the measure(s) and interventions as best as possible. COLP could not control the actions of other forces, but could do everything within its gift to get them to sign up to the same measures and buy in.

Not all measures had a numeric which made success difficult to determine. The Force were invited to rethink if any specifics could be added to those that presently did not have a measurable indicator of success.

Altogether it was felt that the measurements should be based on matters within the Force's control.

Metrics were to be agreed between the Force and Authority.

These measures were high level in direct response to the Policing Plan.

RESOLVED, that the report be noted.

8. **HMICFRS INSPECTION UPDATE**

Members received a report of the Commissioner regarding the HMICFRS Inspection update.

Members wanted to know the detail of the financial ask required in order to improve the victim support services (**2/2022/P**).

The Committee appreciated the format of the report, but it was noted that a number of the recommendations were marked for delivery in November 2021. Members were keen for these, and the report more generally, to be reviewed and an honest assessment given.

RESOLVED, that the update be noted.

9. **QUARTERLY COMMUNITY ENGAGEMENT UPDATE**

Members received a report of the Commissioner regarding the quarterly community engagement update.

The Sector Policing Cluster Panels had been well received.

In response to begging, the Force confirmed it was likely that the level of begging appeared to increase due to increased deployment and monitoring under Operation Luscombe, which was the Force's main Policing response to begging and rough sleeping.

'Ask Angela' did not always warrant a Police response, the Force worked with partners to ensure safety in the City, so it was difficult to monitor all instances of its use.

Members requested that the Force and City of London look at a more co-ordinated approach to digital engagements to maximise impact.

This report involved input from both the Force and Community Safety Team.

RESOLVED, that the report be noted.

10. **UPDATE ON VIOLENCE AGAINST WOMEN AND GIRLS (VAWG) ACTIVITY**

Members received a report of the Commissioner regarding the Force's activity to address Violence against Women and Girls.

One of the key next steps identified within the presentation was the need to draft a report on where there were any gaps in provision. This way the Force's response could be targeted and intentional rather than ad hoc.

The Force was looking into hotspot areas such as locations and specific crime types.

There needed to be a zero-tolerance policy to bad behaviour, as observed recently in the media. The Force was already looking at the MPS recommendations for Op Hotton and were assessing whether they were relevant, looking at what they could do in response.

A Member suggested that, if possible, profile mapping would be hugely helpful. There had to be confidence around internal behaviours, attitude and trust. Forces nationally had been damaged by recent public cases of police behaviour.

This was a matter of urgency for the Force and Local Authority.

RESOLVED, that the report be noted.

11. **VICTIM SERVICES - DEEP DIVE**

Members received a report of the Commissioner regarding Victim Services.

It was suggested that a victims' champion be appointed by the Board. There was a vulnerable victims advocate, who the Committee were keen to hear from. This was a role which relied on temporary funding albeit this was secured for 22-23. Members wished to know if the funding source began to ebb, that (providing it worked and was best practice) efforts be made to secure more permanent arrangements going forward.

A dashboard to demonstrate and track measures that were in place was requested. Collating performance would be more easily achieved once PowerBI had been set-up. It was noted that there were measures relating to Victim Services in the Policing Plan for 2022-23 FY and these would be reported regularly to this Committee in the best format for Members.

The Mental Health Triage service was considered top quality and value. With savings to be made in coming years, there would be difficult decisions for the Board to make on certain service provisions. This work did, however, feature within the Policing Plan.

If victim support was to form the heart of the policing service, it needed to be a key focus of the Board, and feature at the heart of success measurements.

RESOLVED, that the report be noted.

12. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There were no questions.

13. **ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT**

There was no urgent business.

14. **EXCLUSION OF THE PUBLIC**

There were no items of non-public business. The meeting was concluded in public session.

The meeting ended at 11.48 am

Chairman

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